

Windows Desktop Vista/XP Certification Tracks

MCDST: Microsoft Certified Desktop Technician

MCTS: Windows Vista, Configuration

MCITP: Enterprise Support Technician on Windows Vista

MCITP: Enterprise Support Technician on Windows Vista
(upgrade from Windows XP MCDST)

MCTS: Deploying and Maintaining Windows Vista Client and 2007 Microsoft Office System Desktops

San Francisco 415.693.0250 | Santa Clara 408.416.3665 | www.learnit.com

Windows Desktop XP/Vista

MCDST : Microsoft Certified Desktop Support Technician on Windows XP

Microsoft Certified Desktop Support Technician (2 Microsoft exams)

The Microsoft Certified Desktop Support Technician (MCDST) credential proves that you have the skills to successfully support end-users and to successfully troubleshoot desktop environments that are running the Microsoft Windows XP operating system.

Recommended Foundation: (3 exams recommended)		Core Requirements: (2 exams required)	
A+		2261	2262
	Network+ Networking Fundamentals	Supporting Users Running Windows XP Operating System	Supporting Users Running Applications on Windows XP Operating System
(5 days)	(5 days)	(3 days)	(2 days)
CompTIA's A+ exams	CompTIA's Network+ exam	exam 70-271	exam 70-272

MCTS: Windows Vista, Configuration

Microsoft Certified Technology Specialist (1 MCTS exam)

A Microsoft Certified Technology Specialist in Windows Vista, Configuration (MCTS: Windows Vista, Configuration) possesses the knowledge and skills to configure Windows Vista for optimal performance on the desktop, including installing, managing, and configuring the new security, network, and application features in Windows Vista.

Microsoft Windows Vista Client, Configuring (1 MCTS exam)

5115*	5116*	<p>*Note: Learn IT! combines the 5115 & 5116 as our MCSE 5115/5116 - Windows Vista Foundations For IT Professionals course</p>
Installing and Configuring the Windows Vista Operating System (3 days)	Configuring Windows Vista Mobile Computing and Applications (2 days)	
exam 70-620		

MCITP: Enterprise Support Technician on Windows Vista

Microsoft Certified IT Professional (1 MCTS + 1 MCITP exam)

A Microsoft Certified IT Professional: Enterprise Support Technician (MCITP: Enterprise Support Technician) possesses the high level of knowledge and skills needed to support end users in medium-sized or enterprise environments with the most critical and difficult support issues. This includes the knowledge and skills to diagnose and resolve all types of desktop support issues, as well as issues involving mobile and personal devices.

1) Microsoft Windows Vista Client, Configuring (1 MCTS exam)

5115*	5116*	<p>*Note: Learn IT! combines the 5115 & 5116 as our MCSE 5115/5116 - Windows Vista Foundations For IT Professionals course</p>
Installing and Configuring the Windows Vista Operating System (3 days)	Configuring Windows Vista Mobile Computing and Applications (2 days)	
exam 70-620		

2) Supporting and Troubleshooting Applications on a Windows Vista Client for Enterprise Support Technicians (1 MCITP exam)

5118**	5119**	<p>**Note: Learn IT! combines the 5118 & 5119 as our MCSE 5118/5119 - Windows Vista Enterprise Desktop Support course</p>
Maintaining and Troubleshooting Windows Vista Computers (3 days)	Supporting Windows Vista Computers with Desktop Images and Application Packages (2 days)	
exam 70-622		

MCITP: Enterprise Support Technician (upgrade from Windows XP MCDST)

Microsoft Certified IT Professional (1 MCITP upgrade exam)

If you are a Microsoft Certified Desktop Support Technician (MCDST) on Windows XP, you may upgrade to the MCITP: Enterprise Support Technician certification by taking one MCITP upgrade exam, Exam 70-621: Upgrading Your MCDST Certification to MCITP Enterprise Support.

Upgrading your MCDST Certification to MCITP Enterprise Support (1 MCITP upgrade exam)

5118** Maintaining and Troubleshooting Windows Vista Computers (3 days)	5119** Supporting Windows Vista Computers with Desktop Images and Application Packages (2 days)
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****Note:** Learn IT! combines the 5118 & 5119 as our MCSE 5118/5119 - Windows Vista Enterprise Desktop Support course

exam 70-621

MCTS: Deploying and Maintaining Windows Vista Client and 2007 Microsoft Office System Desktops

Microsoft Certified Technology Specialist (1 MCTS exam)

A Microsoft Certified Technology Specialist in Deploying and Maintaining Windows Vista Client and 2007 Microsoft Office System Desktops certification (MCTS: Deploying and Maintaining Windows Vista and 2007 Office Desktops) possesses the knowledge and skills to successfully deploy and maintain client desktops using the appropriate Microsoft tools during the various stages of the deployment lifecycle.

Deploying and Maintaining Windows Vista Client and 2007 Microsoft Office System Desktops (1 MCTS exam)

5105 Deploying Microsoft Windows Vista Desktops (3 days)	5058 Deploying Microsoft Office 2007 Professional (2 days)
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exam 70-624