

Learn iT!

Semiconductor – Integrated Circuits company attends customized 2-day SharePoint training provided by Learn iT!

“...users have been applying what they learned and are doing a great job applying that knowledge towards their projects” – Andy, Organization Development Manager

Situation:

A leading semiconductor firm located in Fremont, CA, powers connectivity by delivering highly differentiated silicon solutions that empower product connections. With their distinctive knowledge in analog and digital technologies, this company enables an array of applications such as portable devices, home media gateways, communications systems, and industrial automation equipment. With many locations worldwide they provide real-time system-level support to drive rapid product innovation.

This particular firm had implemented a SharePoint server environment without implementing a training solution for the end-users. Since they decided to use SharePoint as their corporate intranet platform, they needed a training partner who could provide a curriculum for a team of super-users who would maintain the intranet site as well as be able to provide support to end-users post training.

Solution:

Andy, the Manager of Organization Development, was looking for a training partner with the ability to offer a customized training and not an out-of-the-box solution. He said the decision to go with [Learn iT!](http://www.learnit.com) was their ability to deliver the content within a desired timeframe as well as offering a competitive price for the value of the curriculum. He was impressed by Learn iT!'s flexibility and the instructor's availability to meet their deadline. Andy looks for 2 features in a training solutions partner: content and delivery. He measures the success of training by how participants enjoyed the course and what happens after the training. Working with his account manager and Learn iT!'s subject matter expert, they came up with a training curriculum which focused on the participants' skills set and role.

After deploying the 2-day customized training in September of 2007, Andy followed up with participants to get their feedback and discovered they liked their instructor, the material was pertinent and the pace of the training all received favorably high marks. Another standout feature was that super-users were able to take away what they learned and transfer that knowledge by implementing elements into their intranet site.

Result:

The company's super-users who went through the training now provide support to end-users and play key roles in ensuring proper usage and maintenance for the company's intranet site.

Overview:

Customer: Semiconductor – Integrated Circuits

Number of Employees: 234

Location: Fremont, CA

Industry: Semiconductor

Solution: SharePoint

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